

Cleaner Greener and Safer Scrutiny Committee
Report on Newcastle under Lyme Subways 2017

Contents

Membership	2
Advisers and Consultees	2
Future Partners (suggested by Committee members)	2
Chair’s Foreword	2
Specific Issues Which the Scrutiny Committee Identified for Review	3
Positive Actions	3
Scrutiny Methodology: Subways Survey and Evaluation 2016-2017.....	6
Local Policing Unit Comments	7
Recommendations.....	7
Conclusion	9
Acknowledgements	10
Appendix 1.....	11
Subways evaluation 2016/17	11
Appendix 2.....	17
Subways Survey by members	17

Membership

2016

Councillors Naylor (Chair), Burgess (Vice Chair), Allport, John Cooper, Dillon, P Hailstones, Mancey, Naylor (Chair), Olszewski, Panter, Reddish, G Williams, Winfield

2017

Councillors Naylor (Chair), Burgess (Vice Chair), Councillor Dillon, P Hailstones, Jones, Mancey, Panter, Reddish, Snell, Sweeney, G Williams

Advisers and Consultees

Staffordshire County Council Officers:

Chris Plant James Bailey, David Greatbatch, Dave Walters

SCC Portfolio Holder Councillor Mark Deaville

Newcastle Borough Council Officers:

Roger Tait, Graham Williams, Kim Graham, Jayne Briscoe, Chris Hewetson

Future Partners (suggested by Committee members)

Town Centre BID team for liaison between town centre businesses and operations staff at the Council

County Council Safer Routes to School team

Joint Operations Group can advise and sometimes fund initiatives that prevent crime, reassure the community and pilot projects that create environmental improvements

Town Centre LAP could have a role in finding funds and dispersing information

Newcastle Sustainable Transport Group

Annabel Chell Senior Strategy Office at SCC

County Councillor for Town Ward; may be able to offer some funding and advice

Chair's Foreword

Underpasses, commonly called subways were a good solution to the problem of separating pedestrians from fast moving traffic. In the decade of the 1960s many town highway engineers were attuned to the needs of through traffic. Ring roads were constructed; town centres bypassed and subways were constructed as part of the process. Newcastle under Lyme was no exception.

The numerous (14) subways across the town, some not directly linked to a ring road, are useful in many ways. They offer ramps and steps and an easy way to cross busy roads. They have become a 'problem' as the funding for their maintenance appears to have been steadily eroded and with a divided responsibility between the Borough Council and the

County Council the perception is that subways in our Newcastle public domain are progressively neglected.

The Borough Council risks its reputation due to poor public experience in subways and the possible loss of Purple Flag award an accreditation awarded to towns and city centres that meet or surpass standards of excellence in managing the evening and night time economy. Newcastle has recently been through an assessment and retained its Purple Flag status.

Specific Issues Which the Scrutiny Committee Identified for Review

- Risk to pedestrians from storm water flowing into subways and not getting away down drains due to infrequent attention to inadequately sized and sometimes blocked drains.
- Impact of increasingly dirty barrel roofs and walls with patchy and dirty appearance largely due to the need to spray out offensive and unpleasant graffiti. Subways may be perceived as places to avoid and may increase the fear of crime.
- High cost of continuing need to clean off graffiti. This can fall to the Borough Council if there is offensive material. Other graffiti in the public domain is left by the County Council for long periods of time as they have the responsibility for graffiti connected to other highways sites and may leave cleaning for long term maintenance programmes.
- Lack of engagement with Councillors and members of the public about the issues. It is unlikely that residents of the Borough know there is divided responsibility for the public domain, subways included. The County Council takes total responsibility for these structures. The Borough Council only sweeps the ground surface of subways and collects litter.

Positive Actions

There have been joint approaches to some aspects of subways in Newcastle. *Led* lighting has been installed resulting in much improved brighter lighting. So- called 'sacrificial light covers have been used to defray costs of replacement when damaged by graffiti. Roof barrels have been painted bright white.

The Grosvenor roundabout arms were all cleaned in May 2017 as part of the upgrading scheme for the whole roundabout. Their attractive and shining surfaces have not yet been defaced by graffiti.

The Borough Council has a successful track record of working in partnership with the County Council and local artists to improve the subways in the town centre. This has created subways that are attractive and welcoming to use.

The general approach is to repair and refurbish the subways to address drainage, access routes, jet washing floorscape, repainting of walls, application of artworks and anti-graffiti lacquer once complete.

Subways completed with artworks over the last few years are Bridge Street, Enderely Street, Ryecroft, Friars Street and Pool Dam all have been warmly welcomed by people using them.

This work was part-funded by Section 106 monies (Sainsbury's £107,000 and Aldi £75,000) secured by the Borough Council and from the County Council highways budget.

Classification: NULBC **UNCLASSIFIED**

Although we have an issue with illegal graffiti in the barrels of the subways, the entrances where artworks have been applied usually remain graffiti free.



Bridge Street subway – artist Grega Greaves

Bridge Street subway is the busiest town centre subway with 1000's of students from NULC using it on a daily basis. Unfortunately the barrel continues to be a target for illegal graffiti.



Ryecroft subway – artists David Samuel and Harry Fieber commissioned by Entrepreneurs

Ryecroft subway was completed November 2014; the contemporary design was inspired by Philip Astley, inventor of the circus ring and born in Newcastle 1742. The artwork was described as being “ridiculously good” in the local press and continues to be almost graffiti free. However, the barrel is now covered in illegal graffiti.

Classification: NULBC **UNCLASSIFIED**



Friar's Street subway – artist Grega Greaves and the Town Crier Gordon Brayford

Friar's Street subway was inspired by the heritage of the town and linked to the HLF funded Castle Uncovered project. The artwork remains graffiti free but the subway barrel is still a target for graffiti.

Generally the subways where we have commissioned artworks are well received and tend to remain illegal graffiti free. However, where we have refurbished the subway barrels and in some cases repainted these, they continue to be a target for illegal graffiti.

The main issue is cleaning the walls of the subway barrels to keep them free from illegal graffiti. The Borough Council has responsibility for cleaning the subway floors and the County Council is responsible for cleaning the walls. After meeting with the County Council it is clear there is no funding for cleaning the walls so the graffiti in the subway barrels continues to increase.



However, we are currently working with Sustrans and local artists Entrepreneurs to apply for funding from Arts Council England (ACE) to trial a project in Ryecroft subway to commission artwork for the subway barrel. Based on what we have learnt from previous work we believe this will resolve the ever-increasing issue of illegal graffiti. If the pilot project is successful then we will seek funding to replicate the approach in additional subways.

Scrutiny Methodology: Subways Survey and Evaluation 2016-2017

Fourteen surveys have been completed by members of Cleaner Greener and Safer Scrutiny Committee on the 15 subways with more done for town centre subway arms than outlying ones. The survey format was set up by Chris Hewetson (Research Officer) of the Council.

The subjective comments of Committee members surveying subways were as follows: they were generally litter free. At the time of the surveys there hadn't been heavy rain so the *drains blocked* issue was not observed. The lighting was just about adequate and walking surfaces were acceptable. All the subways were recorded to a greater or lesser degree as rendered unpleasant due to scrawls of graffiti some of it offensive or bordering on offensive. Most of the walls were shabby, dirty, patched up and giving an impression of neglect.

The detailed results analysis and evaluation of the survey written up by Chris Hewtson are given in Appendix 1 at the end of the report.

Local Policing Unit Comments

STAFFORDSHIRE POLICE

Report prepared by Carly Darby,
Partnership Manager, Newcastle LPT



This report has been prepared at the request of Insp Barlow. Storm has been used to prepare the report.

I have analysed the reports of ASB reported in Newcastle Borough in relation to nuisance in subways, in total over the last 12 months there have been 63 incidents reported.

The main locations where there have been incidents are the subway near the magistrates court and the subway near Morrisons, Goose Street, just off the town centre.

At the magistrates court location the problem is predominantly groups of individuals drinking and intimidating passers by. There were 20 incidents of this nature reported at this location over the last 12 months. There have also been a couple of reports of cannabis smoking at the location. There have also been reports of individuals fighting – there have been 4 reports of this – the individuals involved are reported as being drunk.

There have been 10 reports of groups of individuals sitting on the steps of the subway causing a nuisance.

The other location of concern near Morrisons has had reports of drunken individuals there. There have been 9 reports of individuals begging there, however there have been more instances of this that have not been reported where individuals have been seen by PSCOs and dealt with by them.

There have been 3 reports of youths smoking at both locations.

The rest of the incidents are made up of no particular patterns of behaviour – for example – one individual complaining about another being at the location but the above figures are the main issues.

Recommendations

1. Engage 'community payback' teams to start on a publicly visible and ongoing approach to cleaning off graffiti Ask partner organisations (see Section 1) for their experience with these initiatives indicating successes and limitations. Police Commissioner's Proceeds of Crime and People Power Funds may offer routes forward.

2. Safer Routes to School initiative of the County Council could be a driver to improving the environment of identified relevant arms of subways. No parent wants to be explaining offensive drawings and words on subways to children on their way to school. County Council to be engaged with this with a view to funding clean up schemes in arms near Primary Schools.
3. Drains need more frequent suction. Responsibility and process mechanisms to be identified clearly and on a proper maintenance programme to be agreed between NBC and SCC Together with an agreed cleaning maintenance and renovation programme.
4. Develop the idea of paid for advertising panels; this had been mooted by the County's portfolio holder as something to be trialled in Stafford. An example was cited; Newcastle College might wish to publicise courses in the subway arm nearest to it and where student footfall was at its highest. It could be that the college itself could fund or get sponsors for such an installation.
5. Build on the popular 'Art in Subways' NBC/BID could work jointly to gain funding.
6. Some subways could be gated off entirely. Start the process of identification. Whilst this is a costly process in the long term, it is a logical step and plans should be drawn up and agreed between NBC and SCC identifying where closure could take place, and what alternatives can be made available for pedestrians such as Pelican Crossings.
7. The offer from the portfolio holder Councillor Mark Deaville at SCC to be taken up and agreed for the first of regular quarterly meetings An agenda item for the first meeting to be: discussion of County handing over responsibility and funding for complete maintenance of subways to the Borough Council.
8. Senior officer Roger Tait made a useful suggestion in June about the possible recruitment of the Probation Service. The Council could enlist their services to engage a team of offenders to systematically clean all the subways walls lights and barrels. The Probation Service would provide their own PPI equipment and supervision. The Council would be required to provide cleaning materials and a fee of £3,900 for six months work Officer Chris Plant (at County Highways and in the context of discussion of responsibilities regarding subways) agreed that this appears to be good value for money. Our Committee recommends that officers should find a way of resolving the fee issue and engage the Probation Service as soon as possible.
9. A suggestion has been received from Highways Officer Chris Plant subsequent to Roger Tait's comment about using the Probation Service and was discussed and considered as a 'recommendation'

It is that the Borough Council could seek sponsorship from institutions and town businesses to have their information portrayed on the subway arms. The committee members were lukewarm about making this a strong recommendation agreeing that this could work but only after a continuous cleaning programme was underway and that this would have to be initiated and in place before seeking sponsorship deals

Conclusion

The current management of our subways is steadily failing the residents of Newcastle in respect of providing a pleasant experience to a necessary process: crossing a busy road.

Despite a difficult economic climate, it is now time for the two Authorities and 'partners' to meet and come up with a satisfactory plan to address the recommendations in this report.

The effort made to use the subways as 'canvases' for artwork is excellent. The themes already on colourful display are impressive with their references to the history, life and culture of the town and the great coverage of wall seems to deter graffiti

The longer-term future of underpasses is one of closure in the view of the Scrutiny Committee members in favour of overland pedestrian controlled crossings. It would make sense for the two Councils to begin that discussion.

In the meantime, we ask all protagonists to read this report's recommendations and help us move forward with a clearly defined and properly funded maintenance regime for subways in Newcastle.

Since this report was submitted for *sign off* to the committee members there have been meetings between officers and the following comments are added without prejudice;

Enderley St subway tree roots (entering subway barrel) will be dealt with and the very poor state of the whole subway was acknowledged.

Clayton Rd subway was recognised as needing a thorough clean up, overhanging trees need trimming back and scruffy surrounding areas could benefit perhaps from hard standing (concreting)

A34 subway (near the hospital) appears to have main use as a smoking shelter .Grosvenor roundabout: SCC officer may cost up tiling of one of the one also the 'Blackfriars' arm will be reviewed for possible installation of a concrete barrier at the junction of road and pedestrian 'step out'

Further fund seeking is in progress eg Sustrans (via BID) can apply for improvement to subways. As a road safety issue people need to be discouraged from 'flitting 'across busy roads without Pelican crossings to avoid subway experience.

Brampton businesses had pressed for improvement to Bridge St and Nelson Place arms and BID may use the levy to enact this

The Arts Centre England application for further artworks on town centre subways is underway

Acknowledgements

The Councillors on this Scrutiny Committee would like to thank Council staff in Newcastle Borough Council and Staffordshire Country Council named in *Membership and Partners*

(page1) for their advice, information and willingness to help with questions and produce this report

- Thanks also to Councillor Mark Deaville, Portfolio holder (Highways and Transport) at Staffordshire County Council for his encouragement.

Appendix 1

Subways evaluation 2016/17



There were 22 submissions in total but not all of the questions were answered in all cases, which explains why some of the data does not have 22 responses to each subject area.

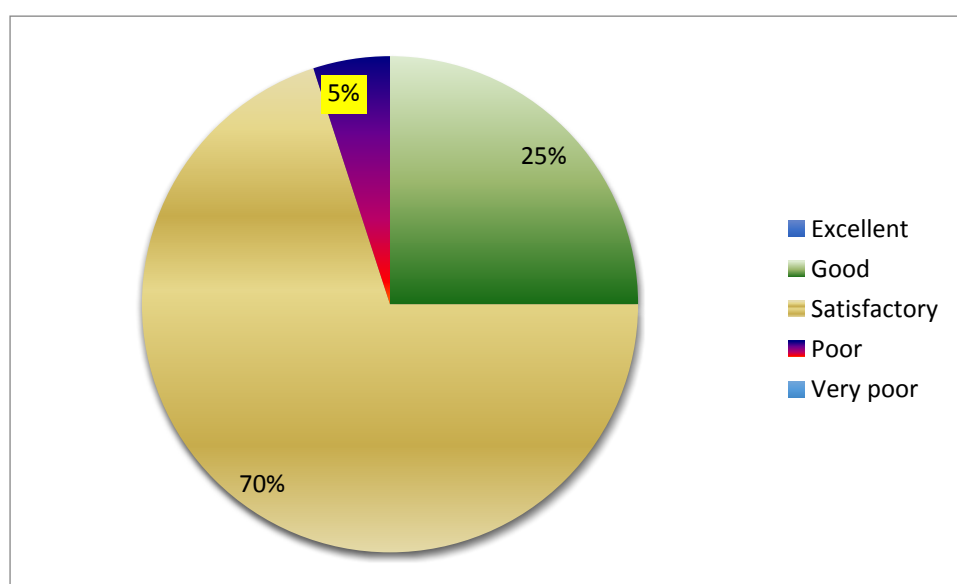
The first subject looked at was cleanliness, and by far the most common gradings were 'satisfactory' and 'poor'. No gradings of 'excellent' were given and only one for 'very poor'.

	Cleanliness (overall)	Cleanliness (walls)	Cleanliness (ceilings)	Cleanliness (lighting)
--	-----------------------	---------------------	------------------------	------------------------

Excellent	-	-	-	-
Good	20%	10%	19%	16%
Satisfactory	35%	48%	25%	63%
Poor	45%	38%	56%	21%
Very poor	-	5%	-	-

The subways that were consistently rated as 'poor / very poor' were situated around Jubilee2 and the Ryecroft / Lace Gentleman's club, but the only one to receive a 'very poor' rating was A34 outside former bus depot, Enderley Street, for the cleanliness of its walls.

The next subject to be examined was the condition of walking surfaces, and ratings here were more positive than for cleaning. Almost three-quarters of subways were graded as 'satisfactory', with 'good' a far more common rating than 'poor'. No subway was rated as either 'excellent' or 'very poor'.



Next came the issue of how adequate the lighting in the subways was. Again, responses were more positive than negative, with a little over three-quarters (78 per cent) of subways having 'adequate' lighting. However, this does mean that the lighting in 22 per cent was not adequate, with those subways being:

- Three subways by Jubilee
- High Street West - Lower Street

The following comments were made:

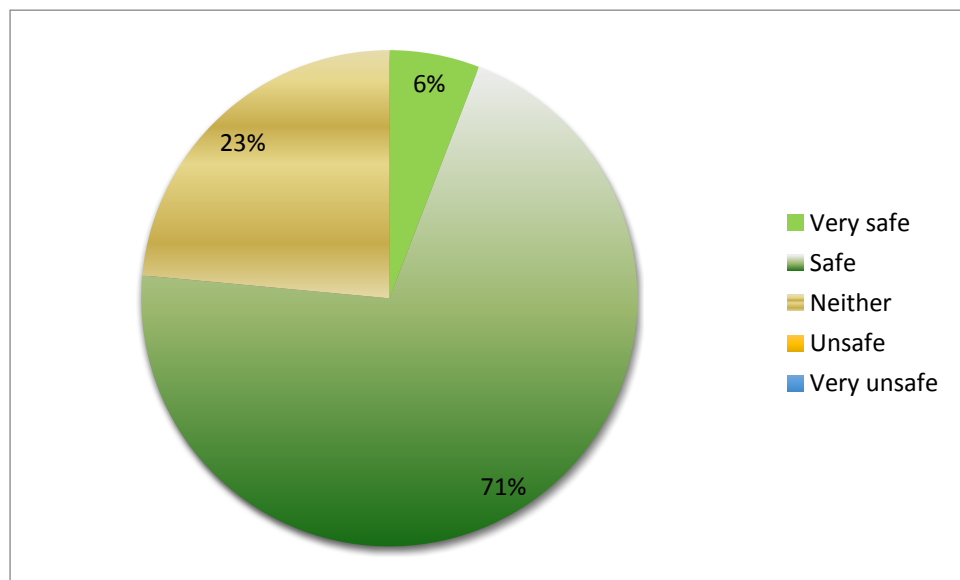
- Needs a thorough clean (Jubilee)
- Lights need cleaning (Jubilee)
- Just adequate (Jubilee)
- Yes, just about (Maxims)
- From London Road East - ceilings need painting from sunken gardens entrance. Lots of graffiti. Drains need clearing (Grosvenor, from Barracks Road)
- Some are damaged or have spray paint on (High Street West - Lower Street)

Classification: NULBC UNCLASSIFIED

The next subject was about safety, both in daytime and at night. Perceived safety was higher in the day than at night, as the following charts show.

In the daytime there were no subways where there was a rating of unsafe, though nearly one-quarter (23 per cent) did receive a rating of 'neither safe nor unsafe'. They were:

- Jubilee
- Ryecroft (by Lace Gentleman's Club)
- A34 outside former bus depot, Enderley Street
- Westbury Road - all three



At night the perception of safety was not as encouraging, with more negative than positive ratings. Whereas only 9 per cent elicited feelings of being safe, 36 per cent had feelings of being unsafe. Note that this only covered four subways:

- Maxim's
- Chesterton
- High Street West – Lower Street
- A34 outside former bus depot, Enderley Street (very unsafe)

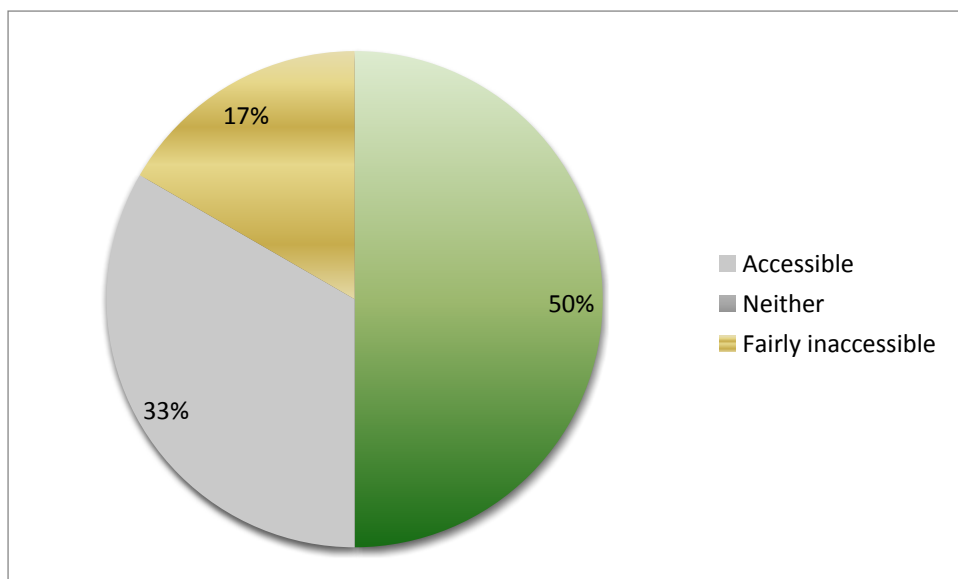
The following additional comments were left:

- CCTV would be liable to vandalism. (Jubilee)
- Well-used so safety is not an issue. Lots of people pass by. (Jubilee)
- I do not like subways at the best of times - all subways should be kept clean. Mirror may help at the far end, there used to be a mirror on the wall. Mirrors are filthy. Cameras would be beneficial but ceiling heights makes them liable to vandalism (Ryecroft / Lace Gentleman's club).
- Dark, but not unreasonable. Needs a general clean. (London Road West and Brook Lane West)
- Is sometimes frequented by beggars. (High Street West - Lower Street)

The next question asked "How accessible do you think this subway is (handrails / slopes rather than steps)?" and ratings were generally positive, with 83 per cent of ratings suggesting that they were accessible (50 per cent) or very accessible (33 per cent).

Classification: NULBC UNCLASSIFIED

Classification: NULBC UNCLASSIFIED



Whilst 17 per cent were rated as fairly inaccessible, note that this only relates to two subways:

- One at Jubilee
- High Street West - Lower Street

Several additional comments were made:

- Handrails are on both sides of the steps but not on both sides of the slope. (Jubilee)
- 2 ramps and stairs to get to subway. Perhaps need more thought-out measures. (Jubilee)
- Ramps and stairs (Jubilee).
- Not disabled-friendly on the steps although there is an alternative slope but not on both sides of subway. The subway needs gritting in winter. Ramp is not too steep. Are the ramps de-iced in winter? Drains need cleaning. Unsuitable for wheelchairs. Ramps are only on two ends. Ramp alternatives but not on both sides (Ryecroft / Gentleman's club).
- Quite clean, but one loose bit of tarmac. (Westbury Park)
- Brook Lane West / car park. Needs a good clean, but generally not too bad. (Grosvenor, from Barracks Road)
- Handrails on left-side only. Rails are needed on both sides. (High Street West - Lower Street)

Finally there was a question which asked 'Do you think there is a problem with graffiti in this subway?' 88 per cent of responses were 'yes', with the remaining 12 per cent 'no'. The subways where there was a perceived problem were:

- Jubilee Baths (four)
- Ryecroft/Lace Gentleman's club(four)
- A34 outside former bus depot, Enderley Street
- Maxim's
- Westbury (all three but on one form)
- Chesterton

Classification: NULBC UNCLASSIFIED

- Clayton Road
- Ryecroft
- Sainsbury's / Magistrates Court

The only two subways where there was not a perceived problem were:

- Westbury Park
- High Street West - Lower Street

Further comments were left as follows:

- Official artwork does not have graffiti on it. Needs attention and a good clean. Handrails need cleaning. Lots of it. But I like the graffiti (all Jubilee)
- Mirrors on walls and graffiti need to be cleaned. Graffiti is obscene. Art is not good. Some graffiti is obscene. Some is offensive (Ryecroft / Gentleman's club)
- Walls are covered in graffiti (A34 outside former bus depot, Enderley Street)
- Quite a bit of it. (Maxim's)
- A little but not too much. (High Street West - Lower Street)

There was a final opportunity to leave further comments, and the following were made.

- Some paving could lead to tripping.
- In all subways of N-u-L I have seen they need a good clean. Artwork would be good.
- I tripped at the entrance to Queens Gardens (from Jubilee)
- Artwork is enhancement. Graffiti is getting overwhelming.
- Graffiti needs cleaning. Ground surface good.
- Queen's Garden arm - graffiti on weeks but reasonably clean.
- Lots of graffiti, some offensive.
- Westbury Park is one of the best I have experienced.
- Could Partnerships adopt a subway offenders group - used to clean subways?
- Graffiti spoiling artwork in Ryecroft and Westbury Road
- Clayton Road subway is not so clean

Appendix 2

Subways Survey by members



Cleaner, Greener, Safer Scrutiny Committee Survey

Silvia B.

Subway survey 2016

Location

Rycroft (Gentlemen's Club) and Queen's Gardens

1. Please rate the following features of the subway being assessed

	Excellent	Good	Satisfactory	Poor	Very poor
Overall cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Cleanliness of walls	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of ceilings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Cleanliness of lighting	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking surfaces	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments that you have on any of the above

*Entrance by Gentlemen's Club not suitable for Disabled.
Steps dirty.*

2. Do you feel that the lighting is adequate?

Yes No

Please add any comments you have

3. How safe (comfortable?) do you feel using this subway?

	Very safe	Fairly safe	Neither	Fairly unsafe	Very unsafe
In the daytime	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
At night (if relevant)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments you have

Do not like Subways at the best of times
all Subways should be kept clean.

4. How accessible do you think this subway is (handrails / slopes rather than steps)?

<input type="radio"/> Very accessible	<input type="radio"/> Fairly accessible	<input type="radio"/> Neither / Don't know	<input type="radio"/> Fairly inaccessible	<input type="radio"/> Very inaccessible ?
---------------------------------------	---	--	---	---

Please add any comments you have

not disabled friendly on the steps although
there is an alternative stop. but not on both
sides of subway subway needs gritting in winter

5. Do you think there is a problem with graffiti in this subway?

Yes No

Please add any comments you have

mirrors on walls graffiti need to be cleaned.
off the walls

6. Do you have any further comments?

7. If you are completing this survey online (such as via an iPad) then please attach any images you have here.



(7/1)



Cleaner, Greener, Safer Scrutiny Committee Survey

Subway survey 2016

Eyeport by pass gentlemen club

Location

1. Please rate the following features of the subway being assessed

	Excellent	Good	Satisfactory	Poor	Very poor
Overall cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Cleanliness of walls	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of ceilings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Cleanliness of lighting	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking surfaces	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments that you have on any of the above

Steps not good for disabled.
Power wash steps.

2. Do you feel that the lighting is adequate?

Yes No

Please add any comments you have

Yes

3. How safe (comfortable?) do you feel using this subway?

	Very safe	Fairly safe	Neither	Fairly unsafe	Very unsafe
In the daytime	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At night (if relevant)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments you have

Minor may help at the far end - it seems to be a minor on the wall.

4. How accessible do you think this subway is (handrails / slopes rather than steps)?

<input type="radio"/> Very accessible	<input type="radio"/> Fairly accessible	<input type="radio"/> Neither / Don't know	<input type="radio"/> Fairly inaccessible	<input type="radio"/> Very inaccessible
---------------------------------------	---	--	---	---

Please add any comments you have

Ramp alternatives - not too steep
Are the ramps - deiced in winter?
Drains need cleaning

5. Do you think there is a problem with graffiti in this subway?

<input type="radio"/> Yes	<input type="radio"/> No
---------------------------	--------------------------

Please add any comments you have

obscene
Art not good }

6. Do you have any further comments?

Graffiti needs cleaning
Ground surface good

7. If you are completing this survey online (such as via an iPad) then please attach any images you have here.





Cleaner, Greener, Safer Scrutiny Committee Survey

Subway survey 2016

Location

Rejo Craft - ^{besides} 'LACE'

1. Please rate the following features of the subway being assessed

	Excellen t	Good	Satisfact ory	Poor	Very poor
Overall cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Cleanliness of walls	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of ceilings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Cleanliness of lighting	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking surfaces	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments that you have on any of the above

See Q 4

2. Do you feel that the lighting is adequate?

Yes No

Please add any comments you have

3. How safe (comfortable?) do you feel using this subway?

	Very safe	Fairly safe	Neither	Fairly unsafe	Very unsafe
In the daytime	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At night (if relevant)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments you have

Mirrors dirty
cameras would be tampered but
causing height marks than liable
to vandalism

4. How accessible do you think this subway is (handrails / slopes rather than steps)?

<input type="radio"/> Very accessible	<input type="radio"/> Fairly accessible	<input type="radio"/> Neither / Don't know	<input type="radio"/> Fairly inaccessible	<input type="radio"/> Very inaccessible
---------------------------------------	---	--	---	---

Please add any comments you have

reasonable for wheelchair
Ramp alternatives, only on one end

5. Do you think there is a problem with graffiti in this subway?

Yes No


Please add any comments you have

Some obscene

6. Do you have any further comments?

QUEENS GARDEN ARM - graffiti on walls
- But reasonably clean

7. If you are completing this survey online (such as via an iPad) then please attach any images you have here.





Cleaner, Greener, Safer Scrutiny Committee Survey

Subway survey 2016

Rycroft A bynam ^{Gentleman} Club.

Location

1. Please rate the following features of the subway being assessed

	Excellent	Good	Satisfactory	Poor	Very poor
Overall cleanliness	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of walls	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of ceilings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Cleanliness of lighting	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking surfaces	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments that you have on any of the above

see Q4
steps dirty

2. Do you feel that the lighting is adequate?

Yes No

Please add any comments you have

✓

3. How safe (comfortable?) do you feel using this subway?

	Very safe	Fairly safe	Neither	Fairly unsafe	Very unsafe
In the daytime	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At night (if relevant)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments you have

S narrow - may...

4. How accessible do you think this subway is (handrails / slopes rather than steps)?

Very accessible Fairly accessible Neither / Don't know Fairly inaccessible Very inaccessible

Please add any comments you have

ramp alternatives, — but not on both sides

5. Do you think there is a problem with graffiti in this subway?

Yes No

Please add any comments you have

yes graffiti in d. ~~offen~~ offensive

6. Do you have any further comments?

a lot of graffiti - some offensive

7. If you are completing this survey online (such as via an iPad) then please attach any images you have here.



1



Cleaner, Greener, Safer Scrutiny Committee Survey

Subway survey 2016

JUBILEE BATHS

Location

1. Please rate the following features of the subway being assessed

	Excellent	Good	Satisfactory	Poor	Very poor
Overall cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Cleanliness of walls	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Cleanliness of ceilings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Cleanliness of lighting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Walking surfaces	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments that you have on any of the above

official cat or graffiti removal
plans. Floor tiles look in some
places

2. Do you feel that the lighting is adequate?

Yes No

Please add any comments you have

Needs a thorough clean

3. How safe (comfortable?) do you feel using this subway?

	Very safe	Fairly safe	Neither	Fairly unsafe	Very unsafe
In the daytime	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At night (if relevant)	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments you have

Agree CCTV would be terrible to vandalism

4. How accessible do you think this subway is (handrails / slopes rather than steps)?

<input type="radio"/> Very accessible	<input type="radio"/> Fairly accessible	<input type="radio"/> Neither / Don't know	<input type="radio"/> Fairly inaccessible	<input type="radio"/> Very inaccessible
---------------------------------------	---	--	---	---

Please add any comments you have

Handrails ^{both sides} can only see steps, not see both sides of slope.

5. Do you think there is a problem with graffiti in this subway?

Yes No


Please add any comments you have

offered network does not have graffiti on it

6. Do you have any further comments?

Some paving removed leads to tripping

7. If you are completing this survey online (such as via an iPad) then please attach any images you have here.





Cleaner, Greener, Safer Scrutiny Committee Survey

S104
B

Subway survey 2016

Jubilee side Subway

Location

1. Please rate the following features of the subway being assessed

	Excellent	Good	Satisfactory	Poor	Very poor
Overall cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Cleanliness of walls	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Cleanliness of ceilings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of lighting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking surfaces	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

Please add any comments that you have on any of the above

Area by Queens garden Needs a good clean

2. Do you feel that the lighting is adequate?

Yes No

Please add any comments you have

Lights need cleaning

3. How safe (comfortable?) do you feel using this subway?

	Very safe	Fairly safe	Neither	Fairly unsafe	Very unsafe
In the daytime	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
At night (if relevant)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments you have

4. How accessible do you think this subway is (handrails / slopes rather than steps)?

Very accessible Fairly accessible Neither / Don't know Fairly inaccessible Very inaccessible

Please add any comments you have

2 Ramps and Stairs to get to Subway
Perhaps need more thought out measures

5. Do you think there is a problem with graffiti in this subway?

Yes No

Please add any comments you have

needs attention and a good clean
Hand rails need cleaning

6. Do you have any further comments?

in all Subways of Newcastle I have
seen need a good clean, art work
is good.

7. If you are completing this survey online (such as via an iPad) then please attach any images you have here.



①



Cleaner, Greener, Safer Scrutiny Committee Survey

Subway survey 2016

②

Jubilee

Location

1. Please rate the following features of the subway being assessed

	Excellent	Good	Satisfactory	Poor	Very poor
Overall cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Cleanliness of walls	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Cleanliness of ceilings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Cleanliness of lighting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Walking surfaces	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments that you have on any of the above

official graffiti good spot by un official
Some loose flagstones by queens gardens entrance
Missing hole by

2. Do you feel that the lighting is adequate?

Yes No

Please add any comments you have

Just

3. How safe (comfortable?) do you feel using this subway?

	Very safe	Fairly safe	Neither	Fairly unsafe	Very unsafe
In the daytime	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At night (if relevant)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments you have

Used - so safety would not be an issue.
Lots of people pass by.

4. How accessible do you think this subway is (handrails / slopes rather than steps)?

<input type="radio"/> Very accessible	<input checked="" type="radio"/> Fairly accessible	<input type="radio"/> Neither / Don't know	<input type="radio"/> Fairly inaccessible	<input type="radio"/> Very inaccessible
---------------------------------------	--	--	---	---

Please add any comments you have

5. Do you think there is a problem with graffiti in this subway?

<input checked="" type="radio"/> Yes	<input type="radio"/> No
--------------------------------------	--------------------------

Please add any comments you have

But like the graffiti

6. Do you have any further comments?

Tripped at the entrance - Queens
garden
from bath → Queens garden

7. If you are completing this survey online (such as via an iPad) then please attach any images you have here.





Cleaner, Greener, Safer Scrutiny Committee Survey

Subway survey 2016

Tubilee Bath

Location

1. Please rate the following features of the subway being assessed

	Excellen t	Good	Satisfact ory	Poor	Very poor
Overall cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of walls	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Cleanliness of ceilings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of lighting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Walking surfaces	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

need checking

Please add any comments that you have on any of the above

drain blocked. graffiti *lighting needs cleaning replacing*

2. Do you feel that the lighting is adequate?

Yes No

Please add any comments you have

3. How safe (comfortable?) do you feel using this subway?

	Very safe	Fairly safe	Neither	Fairly unsafe	Very unsafe
In the daytime	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At night (if relevant)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments you have

4. How accessible do you think this subway is (handrails / slopes rather than steps)?

Very accessible Fairly accessible Neither / Don't know Fairly inaccessible Very inaccessible

Please add any comments you have

ramps + stairs

5. Do you think there is a problem with graffiti in this subway?

Yes No

Please add any comments you have

a lot of graffiti

6. Do you have any further comments?

and work in enhancement
graffiti is getting overwhelming

7. If you are completing this survey online (such as via an iPad) then please attach any images you have here.





Cleaner, Greener, Safer Scrutiny Committee Survey

Subway survey 2016

Location

Queen Garda arm

1. Please rate the following features of the subway being assessed

	Excellent	Good	Satisfactory	Poor	Very poor
Overall cleanliness	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of walls	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Cleanliness of ceilings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of lighting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking surfaces	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments that you have on any of the above

This arm needs painting

2. Do you feel that the lighting is adequate?

Yes No

Please add any comments you have

3. How safe (comfortable?) do you feel using this subway?

	Very safe	Fairly safe	Neither	Fairly unsafe	Very unsafe
In the daytime	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At night (if relevant)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments you have

4. How accessible do you think this subway is (handrails / slopes rather than steps)?

Very accessible Fairly accessible Neither / Don't know Fairly inaccessible Very inaccessible

Please add any comments you have

5. Do you think there is a problem with graffiti in this subway?

Yes No

Please add any comments you have

6. Do you have any further comments?

7. If you are completing this survey online (such as via an iPad) then please attach any images you have here.





Cleaner, Greener, Safer Scrutiny Committee Survey

Subway survey 2016

Site B

Queens garden side of Subway

Location

1. Please rate the following features of the subway being assessed

	<i>Excellent</i>	<i>Good</i>	<i>Satisfactory</i>	<i>Poor</i>	<i>Very poor</i>
Overall cleanliness	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of walls	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of ceilings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of lighting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking surfaces	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments that you have on any of the above

2. Do you feel that the lighting is adequate?

Yes No

Please add any comments you have

3. How safe (comfortable?) do you feel using this subway?

	Very safe	Fairly safe	Neither	Fairly unsafe	Very unsafe
In the daytime	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At night (if relevant)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments you have

4. How accessible do you think this subway is (handrails / slopes rather than steps)?

Very accessible Fairly accessible Neither / Don't know Fairly inaccessible Very inaccessible

Please add any comments you have

5. Do you think there is a problem with graffiti in this subway?

Yes No

Please add any comments you have

6. Do you have any further comments?

7. If you are completing this survey online (such as via an iPad) then please attach any images you have here.





Cleaner, Greener, Safer Scrutiny Committee Survey

Subway survey 2016

Location

Groves London Rd
West Brook.

1. Please rate the following features of the subway being assessed

	Excellent	Good	Satisfactory	Poor	Very poor
Overall cleanliness	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of walls	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of ceilings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of lighting	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking surfaces	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments that you have on any of the above

2. Do you feel that the lighting is adequate?

Yes No

Please add any comments you have

3. How safe (comfortable?) do you feel using this subway?

	Very safe	Fairly safe	Neither	Fairly unsafe	Very unsafe
In the daytime	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At night (if relevant)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments you have

4. How accessible do you think this subway is (handrails / slopes rather than steps)?

Very accessible Fairly accessible Neither / Don't know Fairly inaccessible Very inaccessible

Please add any comments you have

5. Do you think there is a problem with graffiti in this subway?

Yes No

Please add any comments you have

6. Do you have any further comments?

7. If you are completing this survey online (such as via an iPad) then please attach any images you have here.





Cleaner, Greener, Safer Scrutiny Committee Survey

Subway survey 2016

Location

Grosvenor & Suffolk SL
Lyon Rd East

1. Please rate the following features of the subway being assessed

	Excellent	Good	Satisfactory	Poor	Very poor
Overall cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of walls	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/> L.Pd.
Cleanliness of ceilings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/> clean
Cleanliness of lighting	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking surfaces	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments that you have on any of the above

overall - needing updating
graffiti cleaning

walls -
mosaics
stripping off.

2. Do you feel that the lighting is adequate?

Yes No

Please add any comments you have

[Empty box for comments]

3. How safe (comfortable?) do you feel using this subway?

	Very safe	Fairly safe	Neither	Fairly unsafe	Very unsafe
In the daytime	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At night (if relevant)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments you have

4. How accessible do you think this subway is (handrails / slopes rather than steps)?

Very accessible Fairly accessible Neither / Don't know Fairly inaccessible Very inaccessible

Please add any comments you have

5. Do you think there is a problem with graffiti in this subway?

Yes No

Please add any comments you have

6. Do you have any further comments?

7. If you are completing this survey online (such as via an iPad) then please attach any images you have here.

(2)



Cleaner, Greener, Safer Scrutiny Committee Survey

Subway survey 2016

Location

Governor from Barracks Rd

1. Please rate the following features of the subway being assessed

	Excellent	Good	Satisfactory	Poor	Very poor
Overall cleanliness	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of walls	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Cleanliness of ceilings	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of lighting	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking surfaces	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments that you have on any of the above

Official graffiti would enhance the entrance from Barracks Rd
Walls need re grouting etc

2. Do you feel that the lighting is adequate?

Yes No

Please add any comments you have

London Rd East
Ceiling need painting from sunken gardens
entrance.
Lot of graffiti. Drains need cleaning

3. How safe (comfortable?) do you feel using this subway?

	Very safe	Fairly safe	Neither	Fairly unsafe	Very unsafe
In the daytime	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At night (if relevant)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments you have

London Rd West to Brook Lane West
Dark - but not unreasonable
Needs a general clean.

4. How accessible do you think this subway is (handrails / slopes rather than steps)?

<input type="radio"/> Very accessible	<input type="radio"/> Fairly accessible	<input type="radio"/> Neither / Don't know	<input type="radio"/> Fairly inaccessible	<input type="radio"/> Very inaccessible
---------------------------------------	---	--	---	---

Please add any comments you have

Brook Lane West / Car park
Needs a good clean but generally not too bad

5. Do you think there is a problem with graffiti in this subway?

<input type="radio"/> Yes	<input type="radio"/> No
---------------------------	--------------------------

Please add any comments you have

High st West / Lower st
Needs a general clean up

6. Do you have any further comments?

Could partnership adopt a Subway?
offenders groups used to clean subways

7. If you are completing this survey online (such as via an iPad) then please attach any images you have here.





2

Cleaner, Greener, Safer Scrutiny Committee Survey

Subway survey 2016

Grosvenor High St.

Location

1. Please rate the following features of the subway being assessed

	Excellent	Good	Satisfactory	Poor	Very poor
Overall cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of walls	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of ceilings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of lighting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking surfaces	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments that you have on any of the above

2. Do you feel that the lighting is adequate?

Yes No

Please add any comments you have

3. How safe (comfortable?) do you feel using this subway?

	<i>Very safe</i>	<i>Fairly safe</i>	<i>Neither</i>	<i>Fairly unsafe</i>	<i>Very unsafe</i>
In the daytime	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At night (if relevant)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments you have

4. How accessible do you think this subway is (handrails / slopes rather than steps)?

<input type="radio"/> <i>Very accessible</i>	<input type="radio"/> <i>Fairly accessible</i>	<input type="radio"/> <i>Neither / Don't know</i>	<input type="radio"/> <i>Fairly inaccessible</i>	<input type="radio"/> <i>Very inaccessible</i>
--	--	---	--	--

Please add any comments you have

5. Do you think there is a problem with graffiti in this subway?

Yes No

Please add any comments you have

6. Do you have any further comments?

7. If you are completing this survey online (such as via an iPad) then please attach any images you have here.





Cleaner, Greener, Safer Scrutiny Committee Survey

Subway survey 2016

2

Location

Grouned
hoerden lot

1. Please rate the following features of the subway being assessed

	Excellen t	Good	Satisfact ory	Poor	Very poor
Overall cleanliness	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of walls	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of ceilings	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of lighting	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking surfaces	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments that you have on any of the above

2. Do you feel that the lighting is adequate?

Yes No

Please add any comments you have

3. How safe (comfortable?) do you feel using this subway?

	Very safe	Fairly safe	Neither	Fairly unsafe	Very unsafe
In the daytime	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At night (if relevant)	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments you have

4. How accessible do you think this subway is (handrails / slopes rather than steps)?

Very accessible Fairly accessible Neither / Don't know Fairly inaccessible Very inaccessible

Please add any comments you have

Get access, more handrails

5. Do you think there is a problem with graffiti in this subway?

Yes No


Please add any comments you have

When painted out, spots out look

6. Do you have any further comments?

Floors clean & no obvious need for maintenance

7. If you are completing this survey online (such as via an iPad) then please attach any images you have here.



Brook have w. cleanest & brightest



2

Cleaner, Greener, Safer Scrutiny Committee Survey

Subway survey 2016

Location

Stubb's St. arm of The Greenway

1. Please rate the following features of the subway being assessed

	Excellent	Good	Satisfactory	Poor	Very poor
Overall cleanliness	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of walls	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of ceilings	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of lighting	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking surfaces	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments that you have on any of the above

Painted out graffiti marks overall look. Mosaics tatty & needs replacement.

2. Do you feel that the lighting is adequate?

Yes No

Please add any comments you have

3. How safe (comfortable?) do you feel using this subway?

	Very safe	Fairly safe	Neither	Fairly unsafe	Very unsafe
In the daytime	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At night (if relevant)	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments you have

4. How accessible do you think this subway is (handrails / slopes rather than steps)?

Very accessible Fairly accessible Neither / Don't know Fairly inaccessible Very inaccessible

Please add any comments you have

Agree. Handrails needed on both sides of steps


5. Do you think there is a problem with graffiti in this subway?

Yes No

Please add any comments you have

6. Do you have any further comments?

7. If you are completing this survey online (such as via an iPad) then please attach any images you have here.





Cleaner, Greener, Safer Scrutiny Committee Survey

Subway survey 2016

Location

Grosvenor
London Rd East

1. Please rate the following features of the subway being assessed

	Excellent	Good	Satisfactory	Poor	Very poor
Overall cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Cleanliness of walls	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Cleanliness of ceilings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of lighting	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking surfaces	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments that you have on any of the above

a lot of graffiti and much

2. Do you feel that the lighting is adequate?

Yes No

Please add any comments you have

3. How safe (comfortable?) do you feel using this subway?

	Very safe	Fairly safe	Neither	Fairly unsafe	Very unsafe
In the daytime	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At night (if relevant)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments you have

4. How accessible do you think this subway is (handrails / slopes rather than steps)?

Very accessible Fairly accessible Neither / Don't know Fairly inaccessible Very inaccessible

Please add any comments you have


5. Do you think there is a problem with graffiti in this subway?

Yes No

Please add any comments you have

6. Do you have any further comments?

7. If you are completing this survey online (such as via an iPad) then please attach any images you have here.





Cleaner, Greener, Safer Scrutiny Committee Survey

Subway survey 2016

Location

WESTBURY ROAD
ALL THREE P/A

1. Please rate the following features of the subway being assessed

	Excellent	Good	Satisfactory	Poor	Very poor
Overall cleanliness	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of walls	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Cleanliness of ceilings	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of lighting	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking surfaces	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments that you have on any of the above

2. Do you feel that the lighting is adequate?

Yes No

Please add any comments you have

3. How safe (comfortable?) do you feel using this subway?

	Very safe	Fairly safe	Neither	Fairly unsafe	Very unsafe
In the daytime	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At night (if relevant)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments you have

4. How accessible do you think this subway is (handrails / slopes rather than steps)?

Very accessible Fairly accessible Neither / Don't know Fairly inaccessible Very inaccessible

Please add any comments you have

5. Do you think there is a problem with graffiti in this subway?

Yes No

Please add any comments you have

6. Do you have any further comments?

GRAFFITI STOPPING ARTWORK

7. If you are completing this survey online (such as via an iPad) then please attach any images you have here.





Cleaner, Greener, Safer Scrutiny Committee Survey

Subway survey 2016

Location

CHESTERTON JJA

1. Please rate the following features of the subway being assessed

	Excellent	Good	Satisfactory	Poor	Very poor
Overall cleanliness	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of walls	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of ceilings	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of lighting	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking surfaces	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments that you have on any of the above

LOT OF GRAFFITY

2. Do you feel that the lighting is adequate?

Yes No

Please add any comments you have

3. How safe (comfortable?) do you feel using this subway?

	Very safe	Fairly safe	Neither	Fairly unsafe	Very unsafe
In the daytime	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At night (if relevant)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

Please add any comments you have

4. How accessible do you think this subway is (handrails / slopes rather than steps)?

Very accessible Fairly accessible Neither / Don't know Fairly inaccessible Very inaccessible

Please add any comments you have

5. Do you think there is a problem with graffiti in this subway?

Yes No

Please add any comments you have

6. Do you have any further comments?

7. If you are completing this survey online (such as via an iPad) then please attach any images you have here.





Cleaner, Greener, Safer Scrutiny Committee Survey

Subway survey 2016

CLAYTON ROAD

Location

1. Please rate the following features of the subway being assessed

	<i>Excellent</i>	<i>Good</i>	<i>Satisfactory</i>	<i>Poor</i>	<i>Very poor</i>
Overall cleanliness	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of walls	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of ceilings	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of lighting	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking surfaces	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments that you have on any of the above

2. Do you feel that the lighting is adequate?

Yes *No*

Please add any comments you have

3. How safe (comfortable?) do you feel using this subway?

	Very safe	Fairly safe	Neither	Fairly unsafe	Very unsafe
In the daytime	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At night (if relevant)	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments you have

4. How accessible do you think this subway is (handrails / slopes rather than steps)?

Very accessible Fairly accessible Neither / Don't know Fairly inaccessible Very inaccessible

Please add any comments you have

5. Do you think there is a problem with graffiti in this subway?

Yes No

Please add any comments you have

6. Do you have any further comments?

NOT SO CLEAN.

7. If you are completing this survey online (such as via an iPad) then please attach any images you have here.





Cleaner, Greener, Safer Scrutiny Committee Survey

Subway survey 2016

RYCROFT

Location

1. Please rate the following features of the subway being assessed

	<i>Excellent</i>	<i>Good</i>	<i>Satisfactory</i>	<i>Poor</i>	<i>Very poor</i>
Overall cleanliness	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of walls	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of ceilings	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of lighting	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking surfaces	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments that you have on any of the above

2. Do you feel that the lighting is adequate?

Yes No

Please add any comments you have

3. How safe (comfortable?) do you feel using this subway?

	Very safe	Fairly safe	Neither	Fairly unsafe	Very unsafe
In the daytime	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At night (if relevant)	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please add any comments you have

4. How accessible do you think this subway is (handrails / slopes rather than steps)?

Very accessible Fairly accessible Neither / Don't know Fairly inaccessible Very inaccessible

Please add any comments you have

5. Do you think there is a problem with graffiti in this subway?

Yes No

Please add any comments you have

6. Do you have any further comments?

GRAFFITI Spoiling ARTWORK

7. If you are completing this survey online (such as via an iPad) then please attach any images you have here.



